



November 2016

Dear Valued Customer,

SKINCARE DIVISION: CHANGE IN DISTRIBUTION

Please note that the distribution of our Skincare brands will move from UTI/ DSV to Genop as of the 1st December 2016.

The following brands will now be distributed directly by Genop:

NeoStrata; Exuviance; Heliocare; Neoretin; Lumixyl & Xxtralash.

Last orders will be placed with UTI/DSV on 30th November 2016.

From 1st December 2016 all orders need to be placed directly with our Customer Services department at Genop Healthcare.

In future, all Skincare orders will be invoiced on your Genop Healthcare account. Please ensure you have an active Genop Healthcare account – See attached Genop credit application form.

Important contact details:

Orders: skincareorders@genop.co.za

Account queries: raylenev@genop.co.za or ronelv@genop.co.za

Genop Customer Services: Tel: (011) 545 9300

Should you have any further queries or concerns, please contact

Dianne Rix at dianner@genop.co.za or **Mari Smith** at maris@genop.co.za

I trust that you will not be inconvenienced while we go through this transition and would like to thank you for your ongoing support.

Kind Regards,

A handwritten signature in blue ink that reads "Dix".

DIANNE RIX
Business Unit Manager: Skincare Division